

Ian Wright II
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vacaville CA 95687

Sep 7th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My name is Ian R. Wright II, I am writing to you to say that i am displeased with the two internet providers that are able to provide internet to my house. My household currently consist of 4 people, two adults and two children. To provide an internet connection to said house hold members that does not lag nor cut out when someone uses another device i currently have to have a connection of 250Mbps. We use the internet for everything from working from home, remotely connecting to our respective employers, watching Television, and helping with our children's homework. My last bill was over \$120 for the month due to sur-charges and data usage fees on a home internet connection. When I called Comcast to ask if there was anything I could do to help with the cost of my bill I was given a quote for an even higher price than I am currently paying. I feel as though there is not competition in my area for Comcast or ATT and as a result i am paying premium prices for an internet connection with subpar connection speeds.

Additionally, one of the reasons why my bill was so high last month was because of surcharges due to using more than 1TB of data for the household. When I asked questions as to how the data is tracked, or who can I talk to to better understand that this is an accurate number I was told that we don't have an answer for this and there is no way to submit an inquiry on this. This concerns me because where is the level of accountability for the service provider? All i ever seem to get when i call these days is if you bundle more services with us we can get you a lesser price, or if you pay an extra \$50 a month you will not have to worry about data caps etc. To me this is price gouging and is not acceptable.

Please help protect my family and many others families like mine from companies like Comcast and ATT that take advantage of too few internet providers in my area.

Sincerely,

Ian Wright II